

**RFP 2410AB Retail Automation Addendum 5**

Supplier Questions	UCSD RESPONSE	NOTES
<p><b>General Question</b></p> <p>RFP Cover Page - The RFP states, that attachment submission should be limited to questions where UC requests attachments, though many of the questions require visual explanations of technical nature that cannot be deposited in the GEP response format. Will supplier be negatively impacted when submitting relevant attachments, even though UC did not specifically request?</p>	<p>No, however, suppliers should exercise discretion when submitting attachments. Quality, relevance, and transparency matter.</p>	
<p><b>Section 1.11. Technical Expertise Questions</b></p>		
<p>Technical Cap. Q7: Can UCOP provide a detailed example of what is meant by multi-location or multi-store scenario?</p>	<p>The solution must provide capabilities for multiple locations within the same UX ecosystem. Campuses may have multiple convenience stores and/or other use cases such as bookstore that the customer may visit using the same meal plan or payment account</p>	
<p>Technical Cap. Q8: Can UCOP provide examples of the campus commerce solutions currently available?</p>	<p>UCSD utilizes Transact for campus commerce. This includes physical POS, mobile ordering, vending solutions.</p>	<p>Does your solution integrate with campus commerce solutions? Please elaborate on what type of commerce systems your solution can integrate with.</p>
<p>Technical Cap. Q10: Can we include future state or is UCOP looking only for today's use cases?</p>	<p>Current state at UCSD is automated retail markets. Potential future state use cases are welcome.</p>	<p>What core retail processes does the system automate (e.g., inventory management, order processing, pricing, promotions)?</p>
<p>Technical Cap. Q18: Can UCOP provide examples of on-the-go tasks they would hope technology can complete?</p>	<p>Mobile Payments: Allow customers to pay via mobile apps or contactless methods.</p>	<p>Does it offer mobile access for on-the-go tasks?</p>
<p>Technical Cap. Q46: Can UCOP provide clarity on this question?</p>	<p>From UCSD's experience with existing systems, privacy is a high priority and potential barrier for some solutions. What customer data does your solution require? What data is retained by you?</p>	<p>What type of AI do you use on client data?</p>
<p>Additional Question: What types of products are expected to be sold in an autonomous retail store?</p>	<p>Perishable and non perishable food, retail items, apparel &amp; room temperature campus supplies</p>	
<p>Additional Question: What use case application should be included in the RFP response (convenience, cafeteria, bookstores, etc)? Does UCOP seek a solution provider that can address all applicable retail use cases on a university or healthcare campus?</p>	<p>The more use cases a solution provides the better. Convenience, dining, bookstore, athletics, concessions, lab equipment are all viable</p>	
<p>Additional Question: What meal plan or diminishing balance provider partnerships does UCOP require awarded vendor to maintain?</p>	<p>UCSD utilized Transact to manage meal plan accounts.</p>	
<p><b>Section 3.13. National Capabilities</b></p>		
<p>Q25: In Question 25 UCOP indicates "U.S. Territories and outlying areas". Could UCOP provide specificity on the countries/locations included in "outlying areas"?</p>	<p>The US claims 16 insular areas as territories: •American Samoa. •Guam. •Northern Mariana Islands. •Puerto Rico. •United States Virgin Islands. •Minor Outlying Islands. Bajo Nuevo Bank. Baker Island. Howland Island. Jarvis Island. Johnston Atoll. Kingman Reef. Midway Islands. Navassa Island. Palmyra Atoll. <a href="https://en.wikipedia.org/wiki/U.S._territorial_sovereignty">https://en.wikipedia.org/wiki/U.S._territorial_sovereignty</a></p>	
<p>"Describe how supplier proposes to distribute the products or services nationwide. Include any states where products and services will not be offered under the Master Agreement, including U.S. Territories and outlying areas."</p>	<p>Please provide information on how your organization is able to provide products/services/support on a national scale.</p>	
<p><b>Section 4.14. Pricing Questions</b></p>		
<p>Is UCOP looking for a standard format for the pricing submission? How will you consistently evaluate the inputs provided by participating vendors?</p>	<p>Yes, please see the attached pricing sheet with defined pricing criteria. You made add any optional items if available.</p>	
<p><b>Section 5.15. Higher Education Data Privacy Assessment</b></p>		
<p>Addendum 4 indicates that HEDPA is to be completed by finalists or apparent awardee. When is the expected submission due? Where there any changes made to the questionnaire?</p>	<p>Suppliers may submit their completed HEDPA with their proposal on or before the August 30th deadline. However, we will provide finalists an allocated amount of time to complete after proposal review has concluded.</p>	