

HDSUPPLY

PROPERTY TURNS

Get Units Ready For New Residents Fast

Stay On Schedule With A Timeline Pages 3

Better Organization Leads To Faster TurnsPages 4-5

Smart Solutions That Pay Off Page 8

Make Units More Water Efficient Page 14



LOOK INSIDE

Inspect items room-by-room to prioritize the work and get units move-in ready faster.

Turns Timeline	3
Organization	4-5
Grounds	6
General Maintenance	7
Smart Technology	8
Security And Privacy	9
Kitchens	10-11
Bedrooms	12
Energy Efficiency	13
Bathrooms	14-15

00D TO KNOW

Fewer turns can mean bigger returns. If you're a 225-unit property with an average turn cost of \$1,800 per unit and a 40% annual turnover rate, you're spending a whopping \$162,000 on replacing residents. Reducing turnover by just one unit per month can

SAVE MORE THAN \$20,000.

Source: naahq.org/read/partner-perspectives/breaking-down-turnover-costs

START-TO-FINISHPROPERTY TURNS SOLUTIONS

Save time and money on all your property turns projects. Make HD Supply your one stop for products, expert support, and labor services, and get units move-in ready guickly and safely.

We offer:

- · Dedicated, One-On-One Support
- · Project Management Assistance
- · Budget Management Solutions
- · Fully Vetted Labor Services

Learn more at www.hdsupplysolutions.com/turns

WE'RE ON IT.

IT'S TURNS TIME

Whether you have just a few days or several weeks, HD Supply can help you maximize the time you have to complete turns and minimize the loss of revenue. Follow the timeline below to help you plan, organize, and budget for property turns.



- Identify repairs to make and products to replace
- Create and approve a budget
- Consult with HD Supply for large orders and/or renovations



- Consider replacing or upgrading heavy-use items like appliances, faucets, lighting, ceiling fans, and water heaters while units are vacant
- · Install new flooring
- Replace missing or broken blinds with updated cordless blinds



- · Make light repairs
- · Patch holes
- Fix leaky faucets and toilets
- Adjust wobbly ceiling fans
- · Add fresh paint
- · Check weatherstripping
- Replace missing or damaged window screens



1-2 DAYS:

- · Do light cleaning
- Add new switch plates and outlet covers
- · Touch up paint
- · Replace bulbs
- · Change/re-key door locks
- Replace batteries in smoke alarms

•••••

 Update cabinet door hardware

TURN RENOVATIONS INTO HIGHER RENTS AND RENEWALS

When repairs become too frequent, renovations may be a more cost-effective solution in the long run. Our RenovationsPlus® team can manage your projects from start to finish, help with product selection, provide installation services, and work within your budget and timeline.

Learn more at

hdsupplysolutions.com/renovationsplus

INCREASE YOUR SKILLS IMPROVE YOUR TURNS

Our Accelerate™ Program Offers You

- · Training for everything from the basics to advanced certifications
- · A way to see which courses you have completed and what's next
- · The ability to learn at your own pace, on your schedule

Learn more at

hdsupplysolutions.com/ns/accelerate

Accelerate™ Is Growing

Accelerate[™] has a huge selection of technical training, including Appliances, HVAC, Green Maintenance, and we have more coming soon!





ORGANIZATION IS AS EASY AS A-B-C



DOD TO KNOW

Using your order history, customized bin labels are created just for you. Each label includes the part number, bar code, product image & description, as well as space for you to enter minimum/maximum information for easier re-ordering. Use bin labels to help you manage inventory for each of the three groups below.

Learn more at hdsupplysolutions.com/binlabels

Use the **A-B-C method** to group parts, products, and supplies based on frequency of use. You'll cut clutter and costs and create a more organized shop that enables your maintenance staff to find what they need more quickly.

Group A: For priority items you use a lot

Group B: For mid- to lower-priority products that you use regularly

Group C: For products you need in stock, but don't use very often



PREP YOUR SHOP FOR PROJECT SUCCESS



Mustang Rack

Mustang Rack™ Commercial Bin Rack With 24 Plastic Bins, 64-1/2 x 34 x 15" 129633



Five-Shelf Industrial Storage Rack 129668 72H x 36W x 24"D

72H x 36W x 24"D 129669 74H x 36W x 24"D





13 Gallon Storage Container, 12H x 15W x 21"L 129606



White Cardboard Bin Box Pack Of 25

143275 4-1/4H x 4-1/2W x 12"D 143525 4-1/4H x 6W x 12"D



STANLEY.

Stanley® FatMax® Tape Measure With BladeArmor® Coating 282552

STANLEY.

Stanley® 6-1/2" InstantChange™ Retractable Knife 531446

Stanley® 6-Way Screwdriver 130379



STANLEY

Stanley® 75-Piece Mechanic Tool Set



KLEIN TOOLS

Klein® 10-In-1 Screwdriver/Nutdriver 300889

⚠ CA Residents, See Warning 1





Milwaukee

Milwaukee 95 Piece Drill And Drive Set 700099



<u>DEWALT</u>

DeWalt 12" Tradesman's Tool Bag 700099



▲ WARNING 1: Cancer and reproductive harm - www.P65Warnings.ca.gov.

LEASING SUCCESSSTARTS AT THE STREET



Prospects often look at several properties before they lease, so it's important that yours stands out.

Use Customization To Build Your Brand

Custom signs, banners, flags, permits, door mats, and more from HD Supply can help create a more personalized connection with residents and prospects.







Custom Sign, Non-Reflective, 6" x 9" 264135

Look Around Your Grounds

Install or repair outdoor lighting to improve safety and to add nighttime appeal.
Restripe parking areas, patch potholes, and repaint building exteriors. Add more benches, tables, and trash receptacles.

Shop now at hdsupplysolutions.com/grounds





Pilot Rock
Park Style Grill

⚠ CA Residents, See Warning 1
644301



Mighty Mite Bicycle Rack 405297



First Day Essentials
Gift Box

⚠ CA Residents, See Warning 2
265529 Hunter Green
267239 Red













V



LEASH-CURB AND CLEAN UP

AFTER YOUR

Fido Baggies® Pet Waste Header Bags, Case Of 12

Fido House® Pet Waste Station 502402



**AWARNING 1: This product can expose you to chemicals including carbon monoxide, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

AWARNING 2: Cancer and reproductive harm - www.P65Warnings.ca.gov.

MANTENANCE AND REPAIRS THAT MAKE AN IMPACT

Depending on the age of the unit and how long the previous resident lived there, much of the turns work can be done faster and more cost-effectively if you have the right tools and general maintenance supplies on hand.

Need something fast? We offer free, next-day delivery on most maintenance and repair orders to most areas.



SAS Safety® N95 Particulate Respirator, **Double Head Straps** 129325 Package Of 20



SAS Safety® N95 Particulate Respirator, **Double Head Straps** 129326 Package Of 10





SAS Safety® Raven Disposable **Nitrile Exam Gloves**

117952 117954 Small Large 117953 117955 Medium X-Large



Disposable Non-Surgical And Non-Medical Mask 207544 Package Of 50













ENFORCER 16 oz Enforcer® Wasp And **Hornet Killer** Spray 511005





Warner Tool® 2-Piece Putty **Knife Set** 531426



1 Pint DAP® Alex Plus® Spackling ⚠ CA Residents, See Warning 1 114798



QUIKRETE Ouikrete 50 Lb. **Road Ready Repair Asphalt Pothole Patch** 130196



A WARNING 1: This product can expose you to chemicals including silica, crystalline, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov. **WARNING 2:** Cancer and reproductive harm - www.P65Warnings.ca.gov.

SMART TECHNOLOGYTHAT RESIDENTS WANT



Technology is making life easier and more convenient every day. Taking a tech-savvy approach can help you attract and retain more residents.

Smart Security

Bluetooth locks and remote security features, like video-enabled doorbells and plug-and-go cameras, give residents peace of mind, at home or away.

Smart Energy

Smart thermostats help residents conserve energy by letting them control and program temperatures, and smart lighting turns itself off when not in use.

Asset Protection & Safety

New smoke alarms and outdoor cameras may seem like small additions, but they send the message that you put safety and security first.

Connect With Tech

With more residents working from home, voice assistants and USB outlets have become everyday necessities.





Hubbell 15 Amp Wall And USB Receptacle 374616



Nest® Learning

Learning Thermostat Pro 282984



Google Home Voice-Activated Speaker 124993



Ecobee3 Lite Pro 7-Day Wi-Fi Touch Screen Thermostat 233207



Kwikset
Kwikset® Aura
Bluetooth Keypad
Smart Lock
Satin Nickel
104689



Ecobee 3 Heat /2 Cool 7-Day Programmable Auto Wi-Fi Thermostat 233206



SECURITY AND PRIVACYCAN COEXIST

You can help your residents feel safer with new door locks. We carry door security hardware from the leading brands—including Kwikset® SmartKey™ locks that re-key in seconds—as well as solutions you'll find only at HD Supply.

To learn more, visit hdsupplysolutions.com/shophardware

Kwikset

Kwikset® Single Cylinder Deadbolt

900792 Brass 900794 Satin Chrome 900795 Satin Nickel





Shield Security® Round Ball Knob

226922 Dummy Knob 226916 Passage Lock 913889 Privacy Lock 913807 Entry Lock A CA Residents, See Warning 1







Shield Security® Wave Lever

913884 Dummy Lever 913832 Passage Lock 913836 Privacy Lock 913839

Entry Lock A CA Residents, See Warning 1





Cordless Blinds Increase Safety

Cordless blinds are the new industry standard. Count on us to deliver the quality styles and sizes that match your windows. We cut blinds to your measurements, and most orders ship within 7-10 business days.

To learn more, visit hdsupplysolutions.com/blinds



Champion® TruTouch™ Cordless 2" Faux Wood Mini Blind 484957 35 x 72" 484953 71 x 60"







GIVE KITCHENS A FRESH NEW LOOK



Trust HD Supply to deliver the appliance brands, styles, and finishes you need. Order four or more major appliances, and we will deliver them into your units and haul away the old appliances, free of charge.

Learn more at hdsupplysolutions.com/appliancedelivery



Seasons® 18 Cu. Ft. Top Freezer White - 237488

Black - 237489 Stainless Steel - 237490

Whirlpool

Whirlpool®
30" Electric,
Smooth Range
∴ CA Residents, See Warning 1

White - 285010 Black - 286170 Stainless Steel - 128331



seasons

Seasons® 24" Front Control Dishwasher

White - 233032 Black - 233033

Stainless Steel - 233034



Seasons® 1.7 Cu. Ft. Over The Range Microwave

White - 233035 Black - 233036 Stainless Steel - 233037

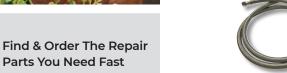


Universal Drip Pan (6-Pack) 229825 6" 229850 8"



4-Turn Replacement Temperature Limiting Range Element 999218 6"

999219 8"



72" Stainless
Find the appliance repair
parts you need by model
number or part number

72" Stainless
Steel Dishwasher
Supply Line
546983



Whirlpool Microwave Grease Filter 304506



Break-Up® Oven And Grill Cleaner 110104

Custom Cabinet Solutions Delivered Fast

Our nationwide network of fabrication centers can quickly build and deliver custom-made cabinets that fit your needs – and your space.

Learn more about all of our custom fabrication solutions at

hdsupplysolutions.com/fabrication



▲ WARNING 1: Cancer and reproductive harm - www.P65Warnings.ca.gov

at hdsupplysolutions. com/myrepairparts

UPDATE KITCHENS FOR SAFETY AND FUNCTIONALITY

When it comes to turns, time is money. We can deliver time-saving solutions that help you get new residents in faster.

Quick Connect Installation

Quick Connect is a secure, self-aligning water hose connection system that makes faucet installation faster and easier. This is ideal for widespreads and pull-outs/pull-downs in the kitchen or bath.

Quick-Install Range Hoods

Broan® and Whirlpool® range hoods are now faster and easier to install. Thanks to new bracketing technology, one person can install a range hood unit in about 10 minutes.



We carry a full menu of smoke, CO, and combo alarms, as well as kitchen fire prevention products from SmartBurner^{\mathbb{M}} and FireStop^{\mathbb{B}} to keep residents safe.

Learn more at

hdsupplysolutions.com/fireprevention

Performing routine maintenance checks throughout the year on smoke alarms, lighting, drains, and HVAC filters can save valuable time and money during turns season.

GOOD TO KNOW









BRK Brands® First Alert® Hardwired Smoke Alarm 336606





Stovetop FireStop® Fire Extinguisher

126799

Kidde®
1-A:10-B:C Dry
Chemical Fire
Extinguisher
126455



Fire Extinguisher Dimensional Sign 293493





EASY BEDROOM UPGRADES THAT ADD REAL VALUE



Because residents can spend up to a third of the day there, bedrooms may need more TLC than other spaces. New light switches, outlets, ceiling fans, flooring, and clean carpeting go a long way toward making bedrooms look new again.

Masque® Toggle
Switch Wall Plate

⚠ CA Residents, See Warning 1
328072



▼ TayMac Masque® Single Gang Decorator Wall Plate With Masque Look
♠ CA Residents, See Warning 1 328120



TayMac Masque®

Masque® Toggle Switch Cover-Up ⚠ CA Residents, See Warning 1 328124



Masque® Duplex
Cover-Up

△ CA Residents, See Warning 1
328130



Make Quick Work Of Fan Installs

Seasons® ceiling fans arrive more than 50% preassembled and feature snap-to-connect fan blades and preattached blade arms.





WARNING 1: Cancer - www.P65Warnings.ca.gov.

LOW-MAINTENANCE LIGHTINGAND FLOORING SOLUTIONS



ROBERTS **Roberts 4" Carpet** Seam Roller Safely **Seams Carpet & Vinyl**

Flooring, #10-170 834867



Champion® 6 x 36" **Vinyl Plank Flooring** ⚠ CA Residents, See Warning 1

A 127444 Gunstock Oak **B** 127448 Natural Oak





111801





9 Watt LED A-19 Non-Dimmable (60W Equiv)

701143 2,700 Kelvin 701144 4,100 Kelvin 449214 3.000 Kelvin 449215 5,000 Kelvin



8 Watt LED BR-30 Dimmable (65W Equiv)

402315 2,700 Kelvin 402316 4,100 Kelvin



seasons

Ceiling Fixture 326470 Satin Nickel



326472 Oil-Rubbed Bronze

Energy efficiency is one of the easiest and most cost-effective ways to improve the competitiveness of your property and to help reduce utility costs for residents.

- Add LED lighting
- · Install ceiling fans to help circulate warm or cool air
- · Upgrade to programmable thermostats

(LEDE)

· Add roller shades to help combat heat loss/gain

(LED 2



A WARNING 1: This product can expose you to chemicals including di(2-ethylhexyl)phthalate (DEHP), which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

SAVING WATER SAVING MONEY



Make apartment units more water and energy efficient. Install low-flow faucets, showerheads, and toilets to help reduce water use.

Stop The Drops

A leaky faucet that drips at the rate of one drip per second can waste more than 3,000 gallons per year.* That's enough water for about 180 showers. Trust us to have the tools and repair parts you need to fix the leaks.

GOOD TO KNOW

Reduce Water Use By Doing The Following:

- 1. Repair or replace leaky toilets and faucets
- 2. Replace 2.5 or 2.2 GPM showerheads with low-flow 2.0 to 1.5 GPM models
- 3. Look for WaterSense®-labeled plumbing products that meet EPA standards for water efficiency and performance









^{*} Source: epa.gov/watersense/fix-leak-week

BATHROOM UPDATESTHAT RESIDENTS APPRECIATE







Maintenance Warehouse® Universal Toilet Wax Ring, Brass Bolts, Plastic Washers 569284



Seasons® Anchor Point™ Two-Handle Bath Faucet 158704



Seasons® Beveled Edge Round Wood Toilet Seat Case Of 6 214919



Maintenance Warehouse® 1-1/2 X 24" Concealed Mount Grab Bar 731223



Toilet Tank Lever, Brass-Plated Arm, Chrome Handle, Plastic Nut, Package Of 2 569525





ONE SUPPLIER FOR ALL YOUR PROPERTY NEEDS

Money-saving contract pricing. Time-saving business tools. Only HD Supply delivers the products, services, and support you need to operate efficiently, control costs, and keep your staff and those they serve safe.

THOUSANDS OF PRODUCTS IN STOCK

Enjoy the convenience of free, next-day delivery.*

360° PRODUCT & SERVICE SUPPORT

Rely on us to help you find the right solution, whatever your project.

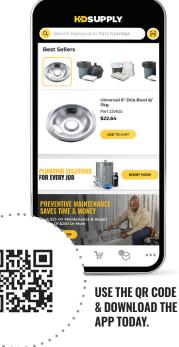


OUR MOST POWERFUL SHOPPING TOOL IS IN YOUR POCKET

SHOP, SEARCH, & SAVE

The HD Supply Solutions™ App has earned 4.8/5 stars as of 3/11/24 in the App Store. Download today and get award-winning access to pricing and product information, like:

- · How to save with programs like Buy More & Save
- · Real-time product availability
- Push notifications, which will give you the most up-to-date information



MY SUBSCRIPTIONS™ AUTOMATE & SAVE TIME

Want your essentials when you need them – automatically? My Subscriptions $^{\text{\tiny M}}$ will do that for you. Never run out of what you need.



NOTICE: Information in this guide was prepared as general reference material only. This summary is not authoritative, as laws can be amended over time. For specific compliance requirements and updates, please refer to the actual code language or consult legal counsel. Registration may be required. Discount calculated on list price at time of publication and may vary based on customer-specific pricing.

"On most orders to most areas."

© 2008 - 2024. HDS IP Holding, LLC. All Rights Reserved. HD Supply® and the HD Supply logo are trademarks of HDS IP Holding, LLC. For our terms and conditions, visit hdsupplysolutions.com/terms.

24-23228